

CA-DB FAQ

Q: How many CA-DB can be installed to work with my CA-360?

A: You can install up to 4 CA-DB.

Q: If I have more than one CA-DB, how do I know which one is activated?

A: There is an easy way to assign a number to each of your CA-DB; the activated CA-DB number will be displayed on the CA-360. Please see your manual for more details.

Q: Can I use the CA-DB on a metal door?

A: Yes, but for best results, we suggest that you mount the CA-DB at least a foot away from the door itself.

Q: How often do I have to replace the battery?

A: A new battery lasts up to 10 months or more, but when its indicator becomes dim when it is pushed, it is time to replace the battery

Q: How do I install the doorbell?

A: The CA-DB can be mounted on a wall using screw mount that is included.

Q: The doorbell seems to be working and lights up when pressed, but why is my CA-360 not responding?

A: Most likely, your CA-DB is not connected with your CA-360 yet. Make sure that your CA-360 is paired with your CA-DB. Refer to your CA-360 for the pairing instructions. Another possibility is that your CA-DB is out of range, over 200 ft away from your CA-360. You can fix this problem by simply bringing them closer together.